

◆ Runners who checked-in on Friday, October 27 or Saturday, October 28

Thank you for entering Yokohama Marathon 2017. We also highly appreciate that you came to the venue for the check-in on Friday, October 27 and Saturday, October 28 although Typhoon No. 22 was approaching.

We will take the following measures concerning the commemorative towel and the measurement tag. We appreciate your cooperation and understanding.

1. Commemorative towel

The commemorative towel commemorating your participation in this event has a design representing Yokohama port as did the towels of past events. Although the race was unfortunately canceled, we hope very much that you will accept the towel to commemorate your entry.

Towels will be sent by mail so they will arrive before the end of November. Thank you for your patience.

2. Measurement tag attached to your number card

We could have collected the measurement tags from many of the runners who were in the Yokohama area if the collection method was announced to them when the cancellation of the event was decided. We deeply apologize for our late response.

When we send you your commemorative towel, we will enclose an envelope you can use to send the tag back to us. We appreciate your cooperation in returning the measurement tag.

We would also like to extend our thanks to those who have already returned the measurement tag.

3. Participation in Yokohama Marathon 2018

The 2017 event was canceled due to an uncontrollable typhoon preventing 28,000 runners from participating in the race. The disappointment of runners who were looking forward to the event weighs on our minds.

We fervently hope that these runners will participate in the next Yokohama Marathon in 2018, so we will grant priority rights for entry (on a request basis for a charge).

Details will be decided at the Yokohama Marathon 2018 Organizing Committee to be held in January 2018. The decision will then be announced to runners via an official event webpage and email.

4. Finisher Medals

We regret having been unable to deliver the finisher medals commemorating runners' completion of Yokohama Marathon 2017.

If you participate in the next Yokohama Marathon in 2018, you will receive the medal along with a finisher medal for Yokohama Marathon 2018 when you finish the race.

Organizing staff are sincerely looking forward to handing finisher medals to you.

We will carefully store the medals until then.

5. Entry fees

We are afraid that entry fees cannot be refunded. Thank you for your understanding.

The organizing staff of the Yokohama Marathon value runners' expectations and aim to hold an event that runners want to participate in again.

We appreciate your continued interest.